

# Most Common Errors When Installing a Cuckoo Clock

1. Always hang the clock on a sturdy nail or screw in a stud (preferably) at an angle. This should avoid the “falling off the wall” problem. **Do not use a picture hook.**
2. Hang the clock so the back of the clock is flush against the wall.
3. **Don't level with your eyes.** Use a level, and listen for an even tick tock sound. This will prevent the clock from stopping
4. **If the clock does not cuckoo, check to make sure the wire is completely free of the door.** Check that the clips are off the bellows and rubber bands and Styrofoam is removed from the interior of the clock. (not all clocks have rubber bands or Styrofoam). Be sure the “silent” lever is in the correct position
5. If the clock is not keeping proper time you can adjust the pendulum carving. Move it up (close to the clock itself) to make the time go faster, and down (away from the clock) to make the time slow down. **Lower is slower.**
6. **Never** pull the weights down or help them up by lifting them when pulling the chains up. In other words – **Do not touch** the weights while pulling the chains. Pressure must always be on the weighted chain to keep it on the sprocket.
7. Sometimes the bird sticks out with the door open. If the bird does not go back in **don't force it.** Take the weights and pendulum off, open the back of the clock, and make sure the wire that goes across the top is **underneath** the tail of the cuckoo bird. This wire lifts the birds' tail and if it somehow got on top of the birds tail it may keep the bird from coming back inside the clock.



## To Set the Clock

Turn the larger (minute hand) backwards (holding close to where the hands connect to the clock) until the clock shows the correct time. Do not move the smaller (hour hand). After the first hour the cuckoo should call the correct time. If you move the minute hand clockwise you must wait each time for the bird to finish its call and music before you continue. After setting the clocks hands make sure the cuckoos shut off switch is to the **ON** position.

## To Wind the Clock

Pull the chain end with the brass rings while the weights are hanging directly towards the floor. Do not help the weights up by touching or lifting them.

## To Regulate the Time

If the clock is running fast, gently slide the pendulum leaf or disc downwards. **Lower is slower.** If the clock is running slow, gently slide the pendulum leaf or disc upwards. Please only move the pendulum a small amount at a time and only once daily.

Whatever the problem, if something doesn't seem to be working properly; **do not use force!** Reread the instructions that came with the clock or feel free to call us at Swiss Time.