



# Swiss Time

"WHERE WATCHMAKERS WORK"

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## Most Common Errors When Installing a Cuckoo Clock

1. Always hang the clock on a sturdy nail or screw in a stud, preferably at an angle. This should prevent the "falling off the wall" problem. **Do not use a picture hook.**
2. Hang the clock so the back of the clock is flush against the wall.
3. **Don't level with your eyes.** Use a level, and listen for an even tick-tock sound.
4. **If the clock does not cuckoo, check to make sure the door is freed of the wire.** Check that the clips are off the bellows and rubber bands and Styrofoam is removed from the interior (not all clocks have rubber bands or Styrofoam). Be sure the "silent" lever is in the correct position and not set to silent.
5. If the clock is not keeping proper time you can adjust the pendulum. Move the pendulum up (close to the clock) to make the time go faster, and down (away from the clock) to make the time slower. **Lower is slower.**
6. **Never** pull the weights down or help them up by lifting them when pulling the chains. In other words, "**Do not touch the weights.**" Pressure must always be on the weighted chain to keep it on its track.
7. Sometimes the bird sticks out with the door open. If the bird does not go back in, **don't force it.** Take the weights and pendulum off, open the back of the clock, and make sure the wire that goes across the top is **underneath** the tail of the cuckoo bird. This wire lifts the birds' tail, and if it somehow got on top of the birds tail it may keep the bird from returning inside the clock.



### To Set the Clock

To set the correct time, turn the minute hand to the right (clockwise) you must wait for the cuckoo bird to complete its chirps at every hour and every half hour and if music is involved you must await the end of the music as well. **DO NOT** move the hour hand. After setting the clocks hands, make sure the cuckoo shut off switch is to the **ON** position.

### To Wind the Clock

Pull the chain end with the brass rings while the weights are hanging directly towards the floor. Do not help the weights up by touching or lifting them.

### To Regulate the Time

If the clock is running fast, gently slide the pendulum leaf or disc downwards. **Lower is slower.** If the clock is running slow, gently slide the pendulum leaf or disc upwards. Only move the pendulum a small amount at a time and only once daily.

Whatever the problem, if something doesn't seem to be working properly; **do not use force!** Reread the instructions that came with the clock or call us at Swiss Time we may be able to help over the phone.